

Nurturing New Yup Students



Warm Welcome

Make a great first impression and build rapport by promptly greeting the student by name and introducing yourself by last name.



Patience is a Virtue

Practice patience and provide support as they get used to using the app and learning in a virtual environment.



Set Clear Expectations

Ensure the user knows you will work together and that participation is key. Gently share our policy on giving answers if necessary.



Set the Tone

Use especially encouraging language to make the student feel comfortable and to ensure they have a positive Yup experience.



Show Off Yup's Features

Make the session interactive by using the whiteboard, image uploader and stars. Invite students to snap and annotate their progress.



Be Informed

Be prepared to answer questions about our service that may arise during your conversation. (See [Technical Help & App Info](#))